



Certification Scheme on Project Management Complaint Form

If you have any complaint you may send it through:

- 1 E-Mail : shikha@i2P2M.com or

- 2 Write to i2P2M Certification Scheme Administration at:

Head, Operations & Development
Certification Scheme Administration

International Institute of Projects & Program Management
2nd Floor, A-48, Sector 5
NOIDA, U.P. – 201301

- 3 General format to register complaint
 - 3.1 Reason for Complaint:

 - 3.2 Suggestion to resolve:

 - 3.3 Your email ID & Mobile Number:

How to lodge Complaints and subsequent handling

- All complaints, get acknowledge and given a unique number.
- The complaint will get investigated and the proposed resolution if it meets the corporate guidelines will be is taken objectively without any prejudice.
- The proposed action/resolution is communicated to the person or his sponsoring company who initiated the complaint.
- Clarity ,impartiality and objectivity will govern the final resolution decision